

Teacher notes

Telephoning

Language point

Telephoning

Aim

To practise telephoning language.

Activity

Students match phrases and expressions with the same meaning.

Organization

Pair work

Preparation

Make enough copies of the activity for the pairs of students in your class.

Cut and mix up phrases.

What do I do?

- 1 Divide students into pairs and give them the cut up phrases.
- 2 Students match phrases with the same meaning.
- 3 Get feedback from different pairs.



The line's busy	The line's engaged
I'll put you through	I'll connect you
Hold on	One moment
Go ahead	I'm ready
Could I have your name, please?	Who's calling, please?
Is that all?	Anything else?
Can you wait?	Will you hold?
The reason I'm phoning is...	I'm calling to...